# **Optimal Project Design**

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## Motivation

- Rents due to agency problems is key determinant of economic welfare
- Determinants of these frictions are usually part of model description
  - In adverse selection models, distribution of types typically exogenous
  - In moral hazard models, production technology taken as given
- If an agent's payoff depends on agency frictions, then he is likely to take actions to generate these frictions optimally.

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Revisit standard principal-agent model under moral hazard to understand how an agent might gain by designing the production technology optimally.

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### Model

- Players. Risk-neutral principal & agent, and latter is cash-constrained
- Timing.
  - i. Agent chooses a "project"  $c : \Delta([0,1]) \to \mathbb{R}_+$ ; *i.e.*, a map from every output distribution with support on [0,1] to a (nonnegative) cost.
  - ii. Principal offers a wage scheme  $w : [0,1] \rightarrow \mathbb{R}_+$
  - iii. Agent chooses an "action"  $F \in \Delta([0,1])$
  - iv. Output  $x \sim F$  and payoffs are realized
- Payoffs.
  - Agent:  $\mathbb{E}_{F}[w(x)] c(F)$
  - Principal:  $\mathbb{E}_{F}[x w(x)]$
  - Both players have outside option 0

### Applications

- An entrepreneur (agent) seeks funding from a VC (principal)
- Before contracting, the entrepreneur must develop a business plan, specifying various aspects of his production function
- Conceivable he has at least some flexibility in choosing the biz plan.
- If VC has a lot of bargaining power, the entrepreneur benefits from putting forward a biz plan that exacerbates moral hazard problem.
- Remark: Abstract away from constraints in the agent's flexibility.
- More broadly, employees can often influence aspects of production function (*e.g.*, assignment of projects, goals, evaluation metrics, etc)

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### Some Intuition

- First Best.
  - Agent sets c(F) = 0 for all F
  - Principal responds by offering wage 0 and implementing  $F(x) = \mathbb{I}_{\{x=1\}}$
- Outcome is efficient but the agent is left with no rents!
- *Mechanism.* Agent chooses the project to make the moral hazard problem *severe*, which will enable him to extract rents.

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## **Problem Formulation**

• Principal. Given project c, she solves:

$$\max_{w(\cdot),F} \mathbb{E}_{F}[x - w(x)]$$
  
s.t.  $\mathbb{E}_{F}[w(x)] - c(F) \ge \mathbb{E}_{\widetilde{F}}[w(x)] - c(\widetilde{F}) \text{ for all } \widetilde{F}$   
 $w(x) \ge 0 \text{ for all } x$   
 $F \in \Delta([0,1])$ 

Denote the optimal contract by  $w^c$  and implemented action by  $F^c$ .

• Agent. Chooses the optimal project by solving:

$$\max \mathbb{E}_{F^c}[w^c(x)] - c(F^c)$$
  
s.t.  $c: \Delta([0,1]) \to \mathbb{R}_+$ 

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**()** Optimal project is *coarse*: all feasible actions generate binary output

• Binary projects effectively restrict the contracting space, making it more expensive for the principal to motivate the agent.

Action space is rich: Optimal (binary) project comprises

- continuum of zero-cost actions where project succeeds with some prob.
- a high cost action which guarantees success
- a spectrum of actions in between.
- Inefficiency: Maximal output realized in equilibrium at bloated costs
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# A Simple Example

- Suppose the agent is restricted to choosing a project comprising two actions, F<sub>L</sub> and F<sub>H</sub>, with binary output; *i.e.*, supp(F<sub>i</sub>) = {0,1}
- Easy to solve analytically and show that:
  - $F_L$  costs 0 and leads to x = 1 with probability 1/2 (otherwise x = 0)
  - $F_H$  costs 1/4 and leads to x = 1 with probability 1
  - Principal sets w(0) = 0 and w(1) = 1/2, implementing  $F_H$
- Remarks:
  - Clearly,  $c(F_L) = 0$ : otherwise, agent can uniformly decrease costs
  - Cost  $c(F_H) = 1/4$ : just enough for principal to prefer to implement  $F_H$
  - Deviation action  $F_L$  determines w(1), enabling agent to earn rents

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# • Can the agent benefit from choosing a 3<sup>rd</sup> action? **YES!**

- In the optimal project:
  - $F_i$  leads to x = 1 w.p  $p_i$ , where  $p_L < p_M < p_H \& c(F_L) < c(F_M) < c(F_H)$
  - Principal implements  $F_H$ , wherein x = 1 with probability 1
- Conditional on implementing F<sub>H</sub>, intermediate action F<sub>M</sub> is useful for the agent because it determines the optimal bonus.
- $F_L$  determines if implementing  $F_H$  is optimal for principal.
  - Absent this action,  $F_M$  would be implementable with bonus =  $c(F_M)$ , which could be preferable for the principal (reducing rents to 0).

#### • Actions *support each other*, enabling agent to extract rents

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### Plan of Attack

- Theorem 1: Show it suffices to restrict attention to binary projects
  - Given an arbitrary project, we construct a new project such that

c(F) < 1 iff  $supp(F) = \{0, 1\}$ , and the agent is (weakly) better off.

- This dramatically reduces the dimensionality of the problem so that:
  - In Stage 1, the agent assigns a cost  $C(p) \ge 0$  to each  $p = \Pr\{x = 1\}$
  - In Stage 2, the principal offers a bonus contract  $w(x) = b\mathbb{I}_{\{x=1\}}$
  - In Stage 3, agent chooses p at a cost C(p)

• Theorem 2: Characterize the optimal project (in closed form)

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### Properties of an Optimal Project

Theorem 1.

- For any project c, there exists another project,  $\tilde{c}$ , such that
  - i.  $\widetilde{c}(F) < 1$  if and only if  $supp(F) = \{0, 1\}$  (*i.e.*, output is binary), and
  - ii. the principal optimally implements  $F(x) = \mathbb{I}_{\{x=1\}}$  (*i.e.*, x = 1 w.p 1),

which gives the agent a (weakly) larger expected payoff.

- The principal optimally rewards those outputs which are indicative of the target action, and punishes those indicative of a deviation.
- Binary projects restrict the contracting space, limiting the principal's *screening* ability, and increasing the expected payment to the agent.

### Binary Projects: Proof

- Fix a c & suppose principal offers  $w^*$ , implementing  $F^*$  (w/ mean  $\mu^*$ )
- Construct a new project  $\tilde{c}$ : For each  $\mu \in [0,1]$ , define

$$B_{\mu} = (1 - \mu) + \mu \mathbb{I}_{\{x=1\}}$$
 and  
 $\widetilde{c}(B_{\mu}) = \inf \{c(F) : \mathbb{E}_{F}[x] = \mu\}$ 

*i.e.*,  $B_{\mu}$  is a distribution with support  $\{0, 1\}$  and mean  $\mu$ , and we assign it the cost of the cheapest distribution in c with same mean.

Given *c*, wolog, the principal offers a bonus contract w(x) = bI<sub>{x=1}</sub>, or equivalently, a linear contract w(x) = bx.

# Binary Projects: Proof

• Consider the problem of implementing any action at max profit

$$\Pi(F) = \sup_{w(\cdot) \ge 0} \left\{ \mathbb{E}_F[x - w(x)] : F \text{ is } \mathsf{IC} \right\}, \text{ and}$$
$$\widetilde{\Pi}(B_\mu) = \sup_{b \in [0,1)} \left\{ (1 - b)\mu : B_\mu \text{ is } \mathsf{IC} \right\},$$

in the original and the new project, c and  $\tilde{c}$ , respectively.

- Lemma 1: For any F such that  $\mathbb{E}_F[x] = \mu$ ,  $\widetilde{\Pi}(B_{\mu}) \leq \Pi(F)$ .
  - *i.e.*, implementing  $B_{\mu}$  is less profitable than an F with same mean.
    - Suppose the principal were restricted to linear contracts in c. Then:  $\Pi_{lin}(F) = \widetilde{\Pi}(B_{\mu}) \text{ for all } F \text{ with mean } \mu.$
    - Absent this restriction, her profit is weakly larger; *i.e.*,  $\Pi(F) \ge \prod_{lin}(F)$ .

#### Results

### Binary Projects: Proof

- Define  $B^* = B_{\mu^*}$  and  $b^* = \mathbb{E}_{F^*}[w^*(x)]/\mu^* < 1$
- If  $w(x) = b^* \mathbb{I}_{\{x=1\}}$  implements  $B^*$ , then:
  - It makes the same expected payment to the agent as  $w^*$ .
  - **2** It generates profit equal to  $\Pi(F^*)$  for the principal.
- If  $b^*$  does not implement  $B^*$ , adjust cost  $\tilde{c}(B^*) = \inf_{\mu} \{b^* \mu c(B_{\mu})\}$
- Lemma 2: Principal cannot implement  $B^*$  with any  $b < b^*$ .
  - Suppose  $B^*$  can be implemented by some  $b < b^*$
  - If  $\tilde{c}(B^*)$  was adjusted, this contradicts the above definition of  $\tilde{c}(B^*)$ .
  - If  $\tilde{c}(B^*)$  was not, then the premise contradicts Lemma 1.

### Binary Projects: Proof

- By assumption,  $F^*$  is optimal in c; *i.e.*,  $\Pi(F^*) \ge \Pi(F)$  for all F
- By Lemma 1,  $\widetilde{\Pi}(B_{\mu}) \leq \Pi(F)$  for any F with mean  $\mu$
- By construction,  $\widetilde{\Pi}(B^*) = \Pi(F^*)$ , and therefore,

 $\widetilde{\Pi}(B^*) \ge \widetilde{\Pi}(B_\mu)$  for all  $\mu$ 

*i.e.*, the principal optimally implements  $B^*$  in  $\tilde{c}$ .

- Also by construction, agent is weakly better off relative to  $\{c, w^*\}$ .
- If  $\mu^* = 1$ , then the proof is complete.

### Binary Projects: Proof

• Suppose  $\mu^* < 1$ . Since  $b^*$  implements  $B^*$ , the following IC is satisfied

$$b^*\mu^* - \widetilde{c}(B^*) \ge b^*\mu - \widetilde{c}(B_\mu)$$
 for all  $\mu$ .

- Observation: This constraint is slack for all  $\mu > \mu^*$ .
  - If not,  $b^*$  implements  $B_{\mu'}$  for some  $\mu' > \mu^*$  giving principal bigger profit
- Therefore, wolog, we can adjust  $\tilde{c}(B_{\mu}) = \infty$  for all  $\mu > \mu^*$ .
- Multiply bonus  $b^*$ , costs and success prob.  $\Pr{x = 1}$  by  $1/\mu^* > 1$ .
  - Payoffs are scaled up and IC constraints are unchanged.
- **Summary:** New project comprises only actions with support {0,1}, principal optimally implements *x* = 1 w.p. 1, and agent is better off.

### Implication

- By Theorem 1, it suffices to restrict attention to:
  - Actions such that

$$x = \begin{cases} 1 & \text{with probability } p \\ 0 & \text{with probability } 1 - p \end{cases}$$

- Cost function  $C(p) \ge 0$  such that principal optimally implements p = 1
- Bonus contracts  $w(x) = b\mathbb{I}_{\{x=1\}}$  for some  $b \ge 0$  to be chosen.
- We will solve the problem using backward induction

### Heuristic Characterization – Stage 2

• Fix a cost function  $C(\cdot)$ . Then the principal solves

$$\begin{array}{l} \max \ p(1-b) \\ \text{s.t.} \ pb - C(p) \ge \widetilde{p}b - C(\widetilde{p}) \quad \text{for all } \widetilde{p} \in [0,1] \\ p \in [0,1] \quad \text{and} \quad b \ge 0 \end{array}$$

• Guess that *C* is twice differentiable and convex. Then we can replace the agent's IC constraint with its first-order condition:

$$b = C'(p)$$

and rewrite the principal's problem as

$$\pi \coloneqq \max_{p} p \left[ 1 - C'(p) \right]$$

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### Heuristic Characterization – Stage 1

The agent solves

$$\max_{C(\cdot)\geq 0} p^* b - C(p^*)$$
  
s.t  $p^* \left[1 - C'(p^*)\right] \geq p \left[1 - C'(p)\right]$  for all  $p$  (IC<sub>P</sub>)

where  $p^* = 1$  by Theorem 1, and  $b = C'(p^*)$  from the agent's FOC.

• Using that  $C'(1) = 1 - \pi$ , we can rewrite this maximization program as

$$\max 1 - \pi - \int_0^1 C'(q) dq$$
  
s.t.  $C'(p) \ge 1 - \frac{\pi}{p}$  for all  $p < 1$   
 $C(\cdot) \ge 0$  and  $\pi \in [0, 1]$ 

#### Results

### Heuristic Characterization – Stage 1 (Continued)

• Step 1: For (any) fixed  $\pi$ , we solve

$$\max_{C(\cdot)\geq 0} 1 - \pi - \int_0^1 C'(p) dp$$
  
s.t.  $C'(p) \geq 1 - \frac{\pi}{p}$  for all  $p < 1$ 

• Objective decreases in C'(p) and constraint imposes lower bound. So

$$C'(p) = \left[1 - \frac{\pi}{p}\right]^2$$

• Step 2: Plugging  $C'(\cdot)$  into the agent's objective, we solve

$$\max_{\pi \in [0,1]} \{ -\pi \ln \pi \} = \frac{1}{e} \text{ and } \pi^* = \frac{1}{e};$$

*i.e.*, the principal's, as well as the agent's payoff is 1/e.

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### Characterization

#### Theorem 2. Optimal Project

• There exists an optimal project in which the agent chooses

$$C'(p) = \begin{cases} 0 & \text{if } p \le 1/e \\ 1 - \frac{1}{pe} & \text{if } p > 1/e \end{cases}$$

- The principal offers bonus contract with b = 1 1/e
- Each player obtains payoff equal to 1/e
- The agent chooses a convex cost function s.t any p ≤ 1/e is costless, while larger p's are progressively more expensive and the principal is is indifferent across any bonus contract with b ∈ [0, 1 – 1/e].

### • Principal's profit $\pi = 1/e$ , and agent captures all rents for p > 1/e.

### Characterization

#### Theorem 2. Optimal Project

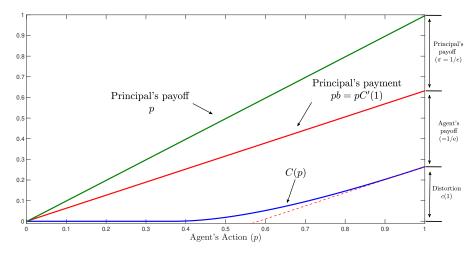
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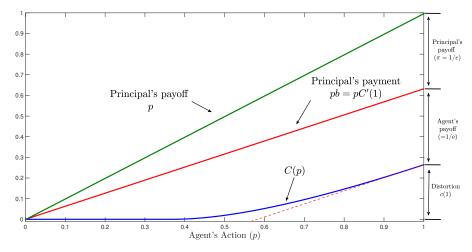
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# Graphically



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# Payoff pairs implementable by an arbitrary binary project

• Insofar, we have assumed the agent can choose any cost function

 $c: \Delta([0,1]) \to \mathbb{R}_+$ 

- Suppose the agent is constrained and must choose among a subset of these cost functions.
- Q: Can we make any predictions regarding surplus allocation?
- Let V (c) = {π\*, U\*} be the set of equilibrium payoffs for given c, and define the payoff possibility set:

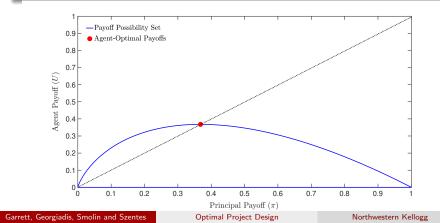
$$\mathcal{P} = \bigcup_{c:\Delta([0,1])\to\mathbb{R}_+} V(c).$$

Payoff pairs implementable by an arbitrary binary project

Theorem 3. Payoff Possibility Set

The payoff possibility set is

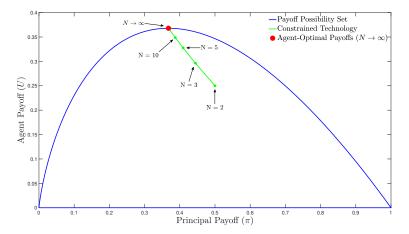
$$\mathcal{P} = \operatorname{co}\left(\left\{\pi, -\pi \log \pi\right\} : \pi \in [0, 1]\right).$$



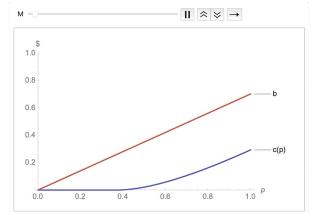
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# Bounded Project Complexity

- Suppose the agent can choose a project with at most N actions.
- By Theorem 1, wolog, he chooses  $p_i \in [0,1]$  and  $C(p_i) \ge 0$  for each i

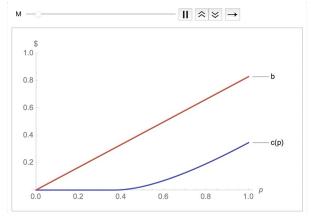


- Suppose agent can choose output distributions with support [-M, 1].
- Suffices to focus on binary projects s.t  $F(x) = \mathbb{I}_{\{x=1\}}$  is implemented.



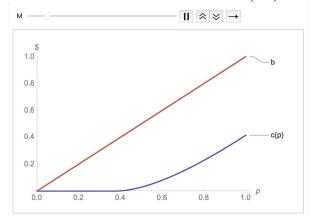
• When M = 0,  $C(\cdot)$  and b are given in Theorem 2.

- Suppose agent can choose output distributions with support [-M, 1].
- Suffices to focus on binary projects s.t  $F(x) = \mathbb{I}_{\{x=1\}}$  is implemented.



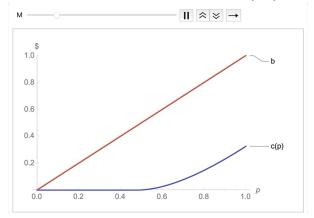
• As  $M \uparrow$ , both  $C(\cdot)$  and b are shifted upwards.

- Suppose agent can choose output distributions with support [-M, 1].
- Suffices to focus on binary projects s.t  $F(x) = \mathbb{I}_{\{x=1\}}$  is implemented.



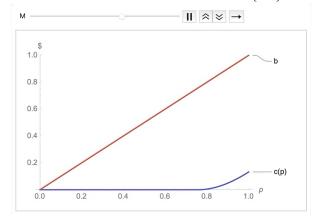
• For M sufficiently large, b = 1, and agent extracts all surplus.

- Suppose agent can choose output distributions with support [-M, 1].
- Suffices to focus on binary projects s.t  $F(x) = \mathbb{I}_{\{x=1\}}$  is implemented.



• As  $M \uparrow$  further,  $C(\cdot)$  is shifted downwards, decreasing distortion.

- Suppose agent can choose output distributions with support [-M, 1].
- Suffices to focus on binary projects s.t  $F(x) = \mathbb{I}_{\{x=1\}}$  is implemented.



• As  $M \to \infty$ , b = 1 and  $C(\cdot) \to 0$  leading to efficiency.

### Risk-averse Agent

• Theorem 1 holds if the agent is not too risk-averse.

#### Corollary 1. Risk-averse Agent

- Let u<sub>k</sub>(·) be a sequence of functions satisfying u''<sub>k</sub> < 0 < u'<sub>k</sub> for each k, and lim<sub>k→∞</sub> u<sub>k</sub>(ω) = ω uniformly.
- There exists a K such that a binary project optimal whenever  $k \ge K$ .
- Theorem 2 the characterization of the optimal binary project is straightforward for any concave utility function.

# Related Literature (Incomplete List)

- Principal-agent models:
  - Mirrlees (1976), Holmström (1979), Innes (1990)
  - Gaming / multitasking: Carroll (2015), Barron et al. (2020)
  - Endogenous monitoring technology: Georgiadis and Szentes (2020)
- Sequential mechanism design:
  - Krähmer and Kovác (2016)
  - Bhaskar et al. (2019)
  - Condorelli and Szentes (2020)

## Discussion

- We consider an agency model of moral hazard in which production technology is endogenous and chosen by the agent.
- The agent optimally designs a project with binary output such that the principal is indifferent between b\* and any smaller bonus, enabling him to extract all rents.
- *Potential implication*. Promoting more flexibility for workers to design their job as an alternative to regulation (*e.g.*, minimum wages)